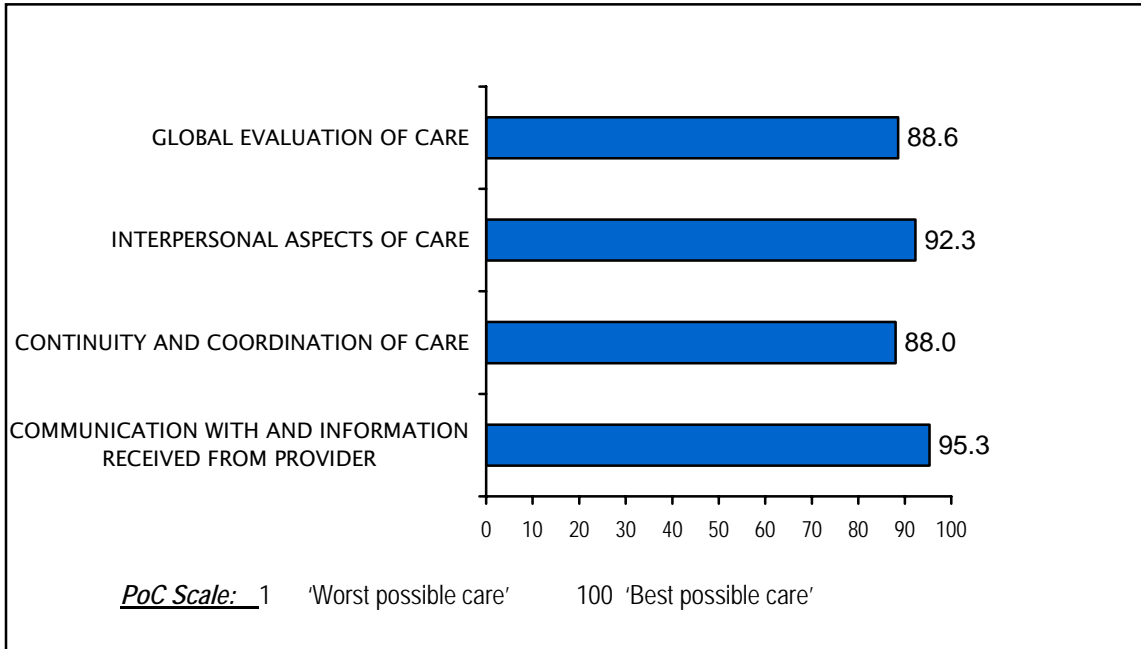


Figure 1 - POC: MEAN PERCEPTIONS OF CARE DOMAIN SCORES (N=300)



PoC COMPARISON GROUP SCORES BASED ON 32,033 INPATIENTS FROM 19 DIFFERENT ORGANIZATIONS		
MEASURE	MEASURE ID#	SCORE*
Global Evaluation of Care	11008	82.39
Interpersonal Aspects of Care	11009	81.18
Continuity and Coordination of Care	8932	85.51
Communication and Information Received from Provider	8937	92.64

* score based on mean

Figure 2 - PERCENT OF PATIENTS REPORTING FAVORABLE PERCEPTIONS OF CARE (N=100)

